



A Friend to care when you're not there!

Terms and Conditions

1. Dogs will only be walked off the lead with your permission and if BigglyBoo considers it safe to do so. They will never be allowed off the lead along pavements, near traffic, in areas where cattle or horses are grazing or near children's playgrounds. Dogs that are badly behaved i.e. jumping up at people, harassing other dogs or with poor recall will not be allowed off the lead.
2. Dogs must be able to walk on the lead in a well behaved manner without excessive pulling.
3. We reserve the right to refuse a dog which we consider to be unsuitable for professional dog walking. Additionally, failure on the part of the owner to disclose any matter which would make the dog unsuitable for walking will also terminate the agreement
4. If your dog shows any signs of aggression towards other dogs or people BigglyBoo reserves the right to insist on the dog being muzzled or may refuse to walk it altogether.
5. BigglyBoo reserves the right to cut short any walk due to injury of the dog, excess weather conditions i.e. icy surfaces that could cause your dog to become injured or extremes of heat that could cause some dogs breathing difficulties or heatstroke. In very hot conditions your dog will be walked in shady areas and at a time that maybe earlier or later than usual to avoid the hottest part of the day.
6. If your dog becomes unwell or is injured on a walk and I am not able to contact you, they will be taken to the nearest Veterinary Surgery and you the client you will reimburse BigglyBoo for any costs incurred.
7. If your dog attacks another dog or causes injury to another dog whilst in the care of BigglyBoo you the client will be liable for all costs.
8. Your dog's vaccinations must be up to date.
9. BigglyBoo will not take on any mature un-neutered male dogs.
10. It is the responsibility of the owner to provide correctly fitting and secure collars and harnesses.

11. It is the dog owner's responsibility that the equipment provided to control their dog is safe and secure. BigglyBoo are not liable for any faults in this equipment which results in an accident or injury to the dog such as a slipped collar, snapped buckle\clip or broken lead attachment ring.
12. BigglyBoo retainer fee, if you choose not to use BigglyBoo services for a period of more than two weeks, or more a retainer of 50% of your usual walking fee, this ensures your slot is still available upon your return.
13. Owners will ensure their dog is clean and they must also be on a regular flea and worm control regime.
14. A cancellation fee will be charged if less than 24 hrs is given, these charges are; £6 for a half hour slot. £10 for an hour slot.
15. If your dog wears a collar, it must be fitted with a quick release collar.